

DAMPNESS – TO DETERMINE THE CAUSE AND PROVIDE A SOLUTION

CLIENT DETAILS

Name_____

Address of property

_____PCode_____

Tel_____ E Mail_____

Date Called_____ Source Web Site_____

CLIENT STATUS – Owner/Tenant/Landlord (delete)

1. How long have you owned/lived in the property.....
2. How old is the property.....
3. When did you first notice the problem.....
4. Who else has already provided advice.....
5. What building work had been carried out to the property or the garden or the drive, or in neighbours property before the problem appeared

.....

THE PROPERTY – Terraced/Semi-Detached/Detached/Flat (delete)

1. Basement/Garden Flat/Ground Floor/Second Floor or above/Roof Space, other.....
2. Which walls are affected
.....
3. What are these walls made from, how thick
4. Are they fully indoors both sides, or one side outdoors.....
5. If one side is outdoors what is the external finish.....
6. Are the walls solid or do they have a cavity.....
7. Has the cavity been filled
8. What can you actually see on the surfaces of these walls
.....
9. How high up the wall do the effects go
.....
10. Do the effects start at the skirting board or 'float' above it

.....
11. Describe the effect on the paint or wallpaper

.....
12. Has any replastering or redecoration been carried out and how long ago

.....
13. Do you have any Moisture Meter readings for these walls – note them here

.....
14. Are the skirting boards damp, rotted or creased – describe the damage

.....
15. Are the floors damp – check with a Meter or back of hand – where exactly

.....
16. Are the floors solid concrete or suspended timber floors – jump up and down to test

.....
17. Outside the property, low down, can you see any ventilation covers (air bricks) – how many and what size

.....
18. Where you have the problem indoors and one side of the wall is outdoors how far would you step down if you walked straight through the wall

.....
19. Walking round the outside walls can you see a dark line low down, in a joint, where the damp proof course is located (slate edge?)

.....
20. How far above the ground is that visible line

.....
Please send us some photos of the inside problem areas, the matching areas outside and some general photos of the building from all sides. DO NOT send more than 10MB of photos in a single E Mail (KB sized photos are fine – no limit).

Send to: help@propertyrepairsystems.co.uk